

**EXIT INTERVIEW CHECKLIST**

**For All Student Borrowers:**

1. Does the student understand that the collection officer must be informed of any change in his or her address?  
Yes\_\_\_\_\_ No\_\_\_\_\_
2. Does the student know the full amount of the loan?  
Yes\_\_\_\_\_ No\_\_\_\_\_
3. Does the student know when the first payment is due and how much it is? Yes\_\_\_\_\_ No\_\_\_\_\_
4. Does the student realize the importance of paying promptly or contacting the collection officer prior to the due date if payment cannot be made for any reason? Yes \_\_\_\_\_ No\_\_\_\_\_
5. Does the student understand the accelerated payment option?  
Yes\_\_\_\_\_ No\_\_\_\_\_
6. Has the student been given a copy of his or her repayment schedule and A GUIDE FOR REPAYMENT, DEFERMENT, AND CANCELLATION OF HEALTH PROFESSIONS STUDENT LOANS? Yes \_\_\_\_\_ No\_\_\_\_\_
7. What are the student's plans during the next 12 months?

**For Graduating Student Borrowers:**

8. Does the student understand the deferment provisions and his or her responsibility to submit the CERTIFICATION OF STUDENT DEFERMENT STATUS form to the collection officer within 30 days of the due date if he or she wishes to claim deferment? Yes\_\_\_  
\_ No\_\_\_\_\_
9. Does the student understand the use of the REQUEST FOR POSTPONEMENT OF INSTALLMENT PAYMENT form? Yes \_\_\_\_\_ No\_\_\_\_\_